

AT HOME TESTING KIT



STEP ONE: REQUEST AN AT-HOME COLLECTION KIT

Request an at-home collection kit using the button below. A collection kit will be delivered directly to your home; PO boxes are not eligible to have kits delivered.

STEP TWO: COLLECT YOUR SAMPLE

Once you receive your collection kit, you must collect the sample in the presence of a licensed health care professional over a virtual Zoom call ([Download Zoom\(link is external\)](#)). Once you have downloaded Zoom and are ready to produce a saliva sample, you may join a virtual waiting room([link is external](#)).

STEP THREE: SEND IN YOUR SAMPLE

After you have collected your saliva sample, you will need to drop off your collection kit at a UPS drop-off location([link is external](#)) on the same day as the collection.

PLEASE NOTE: IF YOU ENTERED CREDIT CARD INFORMATION WHEN ORDERING A COLLECTION KIT FROM VAULT, THEY WILL REFUND THE CHARGE IN FULL. YOU WILL RECEIVE AN EMAIL FROM VAULT REGARDING THIS REFUND.

YOU SHOULD NOT BE ASKED FOR CREDIT CARD INFORMATION WHEN ORDERING A COLLECTION KIT. IF YOU ARE ASKED FOR THAT INFORMATION, PLEASE TRY STARTING A NEW ORDER OR CONTACT VAULT CUSTOMER SERVICE AT 800-800-5698.

[Request a Collection Kit](#)