Aging and Disability Resource Center of Jefferson County

Information ❖ Assistance ❖ Advocacy

Assisted Living Options
in Jefferson County

Do you have questions about Assisted Living?

What assisted living options are available in Jefferson County?

How do I choose the option best suited to meet my needs?

What does it cost and how do I know what I can afford to pay?

Where can I get information about assisted living and help to understand my options?

Serving the general public as a source of information about Aging and Adult Disability Resources

Aging and Disability Resource Center	Office Hours	Contacts:
of Jefferson County	**Monday through Friday**	Telephone: 920–674-8734
1541 Annex Road	**8:00–4:30 p.m.**	Fax: 920–674-7603
Jefferson County, Wisconsin 53549	**(After Hours by Appointment)**	TTD: 920–674-5011
http://jeffersoncountyadrc.assistguide.net	email: adrc@jeffersoncountywi.gov	TTY: 1-800-947-3529
www.jeffersoncountywi.gov		Toll-Free: 1–866–740-2372

What is an Assisted Living Facility?

Assisted Living is a term used for residential living options which provide supportive services to people who may no longer be able to successfully live on their own, but may not be ready for long term nursing home care. These supportive services are considered non-medical services such as: housekeeping, laundry, meal preparation, monitoring of medications, bathing or shampooing, transportation, and a variety of social activities. There may be an on site or on call nurse. The level of licensing and classification of a facility mandates the level of skilled medical care and services offered, as well as the type and number of residents that the facility can be accept.

Wisconsin has three licensing levels for assisted living facilities:

- ☑ **Adult Family Home (AFH)**
- ☑ **Community Based Residential Facility (CBRF)**
- ☑ **Residential Care Apartment Complex (RCAC)**

It is very important that the individual's needs and situation be assessed prior to selecting an assisted living option in order to assure the best possible match between what the individual needs and what the facility offers.

CBRF's have six different licensure class levels:

Class AA - Serves residents who are ambulatory, capable of following direction and taking independent action for self preservation under emergency conditions.

Class AS - Serves only residents, who are ambulatory or semi-ambulatory and mentally and physically capable of taking independent action for self preservation under emergency conditions without any verbal or physical prompting.

Class ANA - Serves residents who are ambulatory semi-ambulatory or non ambulatory but only if they are mentally and physically capable of taking independent action for self preservation under emergency conditions without any verbal for physical prompting.

A class 'C' classification is required to accept persons with Alzheimer's Disease

Class CA - Serves only residents who are ambulatory, but one or more may not be mentally and physically capable of taking independent action for self-preservation under emergency conditions without any verbal or physical prompting.

Class CS - Serves residents who are ambulatory, semi-ambulatory or non ambulatory, but one or more may not be mentally and physically capable of taking independent action for self preservation under emergency conditions without any verbal or physical prompting.

Class CNA - May serve residents who are ambulatory, semi-ambulatory or non-ambulatory, but one or more may not be mentally and physically capable of taking independent action for self-preservation under emergency conditions without any verbal or physical prompting.

You Have Options…

Talking with an Aging and Disability Resource Specialist can help you make more informed decisions about your health care needs

Let Us Help

Whether you would like information about how you can remain in your home or move to an assisted living or nursing home facility, the Aging and Disability Resource Center can help you plan services and supports to keep you safe and comfortable.

Some people require a nursing home for a short stay to help with personal care while recovering from an operation or illness — others may need a long-term arrangement due to chronic illness or a disability. Regardless of the length of the stay, it is very important to assess your present situation and consider all your options before giving up your home to enter a long-term care facility. Knowing what to look for in a facility and calculating what you can afford to pay, and for how long, isn't easy. It can be difficult to know whether you have made the best decision for yourself or a loved one.

Pre-admission Consultation—a good place to start

A pre-admission consultation is a service provided free of charge by the Aging and Disability Resource Center. This one on one consultation with an ADRC Resource Specialist will help you look at your present situation, clarify your needs and preferences, and offer options counseling for meeting those needs. Medicare does not cover the cost of an Assisted Living facility. People may pay privately or they may have long term care insurance to help cover costs. Some may receive funding through Veterans' benefits or special county or state programs. The pre-admission consultation can help you explore all your options for paying for long-term care.

Expert Information

Aging and Disability Resource Specialists are experts in knowing housing options and programs available to help you get the care you need. Resource Centers are operated by counties, and are not associated with any businesses or service providers. You can be sure that the information and guidance that you receive is unbiased and accurate — making it easier for you to determine the best Assisted Living option for you.

We are available to meet with you in your own home, at the Resource Center, or at another location that is convenient for you and your family. Call the Aging and Disability Resource Center at (920) 674-8734 to talk to an ADRC Disability Resource Specialist and schedule a pre-admission consultation.

What services do we offer?

- ☑ Information, assistance, and referral for local community services.
- ☑ Counseling on options to meet immediate or future care needs.
- ☑ Assistance to apply for public benefit programs such as Medicare and Medicaid.
- ☑ Advocacy to cut through problems with benefit programs, health insurance, housing, or consumer issues.
- ☑ Link to help when someone is being abused (physically, verbally, or financially) or when someone is neglecting their own care.
- ☑ Determine eligibility for publicly funded long term care programs such as Family Care, Partnership or IRIS.

Locating and Evaluating Your Assisted Living Options

ADRC Resource Specialist are experts in knowing housing options and programs available to help you get the care you need. Resource Centers are operated by counties, and are not associated with any businesses or service providers. You can be sure that the information and guidance that you receive is unbiased and accurate-making it easier for you to determine the best assisted living option for you.

We are available to meet with you in your own home, at the Resource Center, or at another location that is convenient for you and your family. Call the Aging & Disability Resource Center at (920) 674-8734 to talk to a Resource Specialist and to schedule a pre-admission consultation.

The guides provided on the following pages will help you identify and understand your assisted living options.

Assisted Living Directory

Located at the State Department of Health Services:

www.dhs.wisconsin.gov/bqaconsumer/AssistedLiving

Jefferson County

Adult Family Home (AFH) Directory

http://www.dhs.wisconsin.gov/bqaconsumer/AssistedLiving/afhdir.pdf

The Adult Family Home offers a small congregate setting

A State certified AFH is defined as "a place where three or four adults who are not related to the operator reside and receive care, treatment and services that are above the level of room and board. ***Skilled medical care (up to 3 hours) can be provided, if needed.*** The minimum age requirement for residing in an AFH is 18 years of age. The facility must be inspected at least every two years to meet state licensing requirements.

Specialty Programs

Adult Family Homes can admit people of advanced age, persons with Dementia, Developmental Disabilities, Mental Health Problems, Physical Disabilities, Traumatic Brain Injury, and/or the terminally ill. An AFH facility may offer one or more of these specialty programs.

Contact the ADRC for a current listing of Adult Family Homes in Jefferson County

Phone (920) 674-8734

or visit online at: www.jeffersoncountywi.gov

Jefferson County

Community Based Residential Facility (CBRF) Directory

http://www.dhs.wisconsin.gov/bqaconsumer/AssistedLiving/cbrfdir.pdf

A Community Based Residential Facility (CBRF) is a licensed facility (often a group home, but sometimes a part of a larger residential complex) providing supervision and supportive services to people unable to live independently, but who do not require **nursing home** services. These supportive services are considered non-medical services such as: housekeeping, laundry, meal preparation, monitoring of medications, bathing or shampooing, transportation, and a variety of social activities. **Skilled medical care (up to 3 hours per week) can be provided, if needed.** Some CBRFs may provide respite care when space is available and a short term stay is needed.

CBRFs have six different licensure class levels: AA, AS, ANA, CA, CS, and CNA. Because the type of resident that a CBRF facility accepts and the level of care and services offered is determined by the CBRF's licensing and classification, it is very important to match the individual's needs to the facility's profile. The best way to accomplish this is to have a free Preadmission Consultation done by the Aging and Disability Resource Center prior to making any decisions concerning your assisted living options.

Jefferson County CBRFs	Contact Information	Licensure Level	Total # of Beds Male/Female	Private Rooms	Specialty Programs	Respite Care
Abilities, Inc. **Various Homes** 700 Highland Ave Fort Atkinson, WI 53538	www.abilitiesinc.us (920) 563-8554	CBRF AA CNA CS	Various Homes In Jefferson County		Advanced Age, Developmentally Disabled Physically Disabled , Emotionally Disturbed/ Mental Illness, Public Funding	X
Autumn Winds of Oakland N3767 Airport Rd Cambridge, WI 53523	jeffersoncountyadrc.assistguide.net (608) 423-9300	CBRF CNA	M/F 8	6	Advanced Age, Irreversible Dementia/Alzheimer's, Public Funding	X
Bethesda Lutheran Group Homes **Various homes** 600 Hoffman Road Watertown WI 53094	www.bethesdalutherancommunities.org (920) 261-3050 or 800-369-4636		Various Homes In Jefferson County		Developmentally Disabled Public Funding	X
Black Hawk Senior Res. 1 Milwaukee Ave. West Ft. Atkinson WI 53538	www.black-hawk-senior-residence.com (920) 563-1480	CBRF CNA	M/F 40	36	Advanced Age, Irreversible Dementia/Alzheimer's, Public Funding	X
Brook Gardens Place 300 O-Neil Street Lake Mills, WI 53511	www.alcco.com (920) 648-5760	CBRF CNA	30	26	Advanced Age Public Funding	X

Jefferson County CBRFs	Contact Information	Licensure Level	Total # of Beds	Private Rooms	Specialty Programs	Respite Care
Eagle View Manor 881 Collins Road. Jefferson, WI 53549	jeffersoncountyadrc.assistguide.net (920) 674-2260	CBRF CNA	M/F 16	16	Adv. Age, Mental Illness, Developmentally & Physically Disabled, Irreversible Dementia/Alzheimer's, Public Funding	X
Homes for Independent Living Wisconsin Various Homes 2835 N. Grandview Blvd. Pewaukee, WI 53072	www.hil-wi.com (262) 446-4488 Ext. 1404	CBRF CNA	Various Homes In Jefferson County		Developmentally Disabled, Physically Disabled, Traumatic Brain Injury, Public Funding	X
London Lodge I & II W9095 London Road Cambridge, WI 53523	jeffersoncountyadrc.assistguide.net (920) 648-3171	CBRF CNA	M/F 8	7	Advanced Age, Irreversible Dementia/ Alzheimer's, Physical Disabled, Public Funding	X
Prader Willi Homes Various Homes 1746 Executive Drive Oconomowoc, WI 53066	www.pwho.com (262) 569-5515	CBRF AA	Various Homes In Jefferson County		Developmentally Disabled, Public Funding	X
Rem Wisconsin Various Homes 4517 Woodgate Drive Janesville, WI 53546	www.remwisconsin.com (608) 755-0618	CBRF CNA	Various Homes In Jefferson County		Advanced Age, Developmentally & Physically Disabled, Traumatic Brain Injury, Pubic Funding	X
Brotoloc South Inc. Various Homes 209 S. Taft Street Whitewater, WI 53190	www.brotolocsouth.com (262) 473-0480	CBRF AA AS	Various Homes In Jefferson County		Alcohol Dependent, Developmental /Physically Disabled, Emotionally Disturbed/Mental Illness, Public Funding	X
Jefferson Memory Care 414 Cty Hwy Y Jefferson, WI 53549	www.jeffersonmemorycare.com (920) 541-3520	CBRF CNA	M/F		Advanced Age, Irreversible Alzheimer's and Dementia, Public Funding	X

Jefferson County CBRFs	Contact Information	Licensure Level	Total # of Beds	Private Rooms	Specialty Programs	Respite Care
Sienna Crest 1531 Commonwealth Ft. Atkinson, WI 53538	www.siennacrest.com (920) 568-1840	CBRF CNA	M/F 20	20	Advanced Age, Irreversible Dementia/Alzheimer's. Public Funding	X
St. Coletta of WI Various Homes N4637 County Road Y Jefferson, WI 53549	www.stcolettawi.org (920) 674-4330	CBRF AS CNA CS	Various Homes In Jefferson County		Advanced Age, Developmentally Disabled, Physically Disabled, Irreversible Dementia/ Alzheimer's, Public Funding	X
Sunset Ridge CBRF Johnson Creek, WI 53038 920-699-1275 **Sunset Ridge Mem. Care** Jefferson, WI 53549 920-541-3536	sunsetridgejohnsoncreek.com/ sunsetridgememorycare.com (920) 699-1275	CBRF CNA	M/F 24	20	Advanced Age, Irreversible Alzheimer's and Dementia, (Early Stages), Terminally Ill Public Funding	
Lilac Springs 403 O'Neil Street Lake Mills, WI 53551 920-945-0040	www.lilacspringsliving.com 920-945-0040	CBRF CNA	M/F 24		Advanced Age, Irreversible Alzheimer's and Dementia	X
Sylvan Crossings 279 N Jackson Street Jefferson, WI 53549	www.sylvancrossings.com (920) 674-0698	CBRF CNA	M/F 20	20	Advanced Age, Irreversible Dementia/Alzheimer's, Physically Disabled Pubic Funding	X
Wellington Meadows 525 Memorial Drive Ft. Atkinson, WI 53538	www.wellingtonmeadows.org (920) 563-2199	CBRF CNA	M/F 28	20	Advance Age, Irreversible Dementia/ Alzheimer's, Public Funding	X
Wellington Place 200 S. Water Street Ft. Atkinson, WI 53538	www.wellingtonplacefortatkinson.org (920) 563-6959	CBRF CNA	M/F 20	19	Advance Age, Irreversible Dementia/Alzheimer's, Public Funding	X

Jefferson County

Residential Community Apartment Complex (RCAC) Directory

http://www.dhs.wisconsin.gov/bqaconsumer/AssistedLiving/rcacdir.pdf

An RCAC may vary in size from 5–109 individual apartments. Each unit must have a lockable entrance and exit; a kitchen (including a stove or microwave); an individual bathroom, a sleeping and living area.

This living option offers the resident up to 28 hours per week of the following services:

- **Supportive Services:** Activities related to general housekeeping, transportation to access community services, and recreational activities.
- **Personal Assistance:** Services related to activities of daily living, such as dressing, eating, bathing, and grooming. The most common meal plan utilized by tenants of the RCACs consists of two meals per day.
- **Nursing Services:** Health monitoring, medication administration, and medication management.
- **Emergency Service:** An RCAC is responsible for ensuring the tenant's health and safety in the event of any emergency and must provide emergency assistance 24 hours a day.

RCACs are not for those persons who are incompetent or those with Alzheimer's related dementia or other infirmities of aging that require more in-depth monitoring by health care professionals.

Jefferson County	Contact Information	Licensure	Total	Public Funding	Services and Amenities
Aster Assisted Living & Senior Community 737 Reena Ave Fort Atkinson, WI 53538	http:www.asterassistedliving.com/fort-atkinson (920) 542-1521 or (800) 367-1011	RCAC	60	No	AC included, Social Events, Beauty Shop, Community Room, Dietary Assistance, Housekeeping, Laundry Service, 3 Meals each day, Transportation, Personal Care, Activities.
Highland House 161 Goehl Road Waterloo, WI 53594	www.uwhpwatertown.com/Mainhighlandhousewater-town.aspx (920) 478-4193	RCAC	22	Yes	AC included, Activity Room, Beauty Shop, Community Room, Dietary Assistance, Housekeeping, Laundry Service, Meals, Medication Monitoring, Personal Care, Pets (restricted), Activities
River View 1301 East Main Street Watertown, WI 53094	platinum-communities.com/ (920) 567-0100	RCAC	49	No	Full range of assisted living services tailored to the individual, three meals a day, housekeeping, emergency call system in each apartment, variety of activities, library, computer with internet access, indoor pool.

Community Based Residential Facilities

CBRF Checklist

Introduction

This checklist asks questions which may be of interest to consumers, family members, friends and guardians of persons seeking placement in a CBRF. The questions are designed to help determine if a particular home is compatible with an individual's life style and has the services that will meet his/her needs.

CBRFS Visited:

Home 1 _____

Location _____ Phone _____

Date _____ Appointment Time_____

Home 2 _____

Location _____ Phone _____

Date _____ Appointment Time_____

AREA	Home 1		Home 2	
1. Physical / Structure	**Yes**	**No**	**Yes**	**No**
A. Does the home appear to be safe & secure?	☐	☐	☐	☐
B. Are telephones available? Can or do the residents have telephone in their rooms?	☐	☐	☐	☐
C. Are halls and stairwells clean and well-lit?	☐	☐	☐	☐
D. Are halls free of obstacles and other miscellaneous items?	☐	☐	☐	☐
E. Are exits unobstructed and easy to reach?	☐	☐	☐	☐
F. Are fire extinguishers visible?	☐	☐	☐	☐
G. Is there an evacuation plan posted? Are drills held at least quarterly?	☐	☐	☐	☐
H. Are floors clean and non-slippery?	☐	☐	☐	☐
I. Is there an obvious odor? (Strong urine & body odors or heavy "air fresheners" or deodorants may indicate poor resident care & housekeeping.)	☐	☐	☐	☐
J. If the facility is licensed to accommodate persons in a wheelchair (Class B or C unrestricted), are hallways and doors wide enough?	☐	☐	☐	☐

2. Staff	Yes	No	Yes	No
A. Does the home have a current license?	☐	☐	☐	☐
B. Do staff know the residents?	☐	☐	☐	☐
C. Do staff show interest in individual residents and seem to like them?	☐	☐	☐	☐
D. Do residents talk freely to the staff?	☐	☐	☐	☐
E. Do staff talk to the residents like adults?	☐	☐	☐	☐
F. Are residents treated with dignity and respect?	☐	☐	☐	☐
G. Is privacy respected (i.e. knocking before entering rooms)?	☐	☐	☐	☐
H. Are calls for assistance responded to quickly?	☐	☐	☐	☐

3. Residents	Yes	No	Yes	No
A. Do residents appear generally happy?	☐	☐	☐	☐
B. Do residents appear to receive good care?	☐	☐	☐	☐
1. Are they clean?	☐	☐	☐	☐
2. Are they appropriately dressed for	☐	☐	☐	☐
3. Are men shaven?	☐	☐	☐	☐
C. Do residents appear to respect each other?	☐	☐	☐	☐

4. Health Related Services	Yes	No	Yes	No
A. Does the facility control the resident's medications?	☐	☐	☐	☐
B. Can residents retain their personal physician?	☐	☐	☐	☐
C. Does the facility assume responsibility for making medical appointments if the resident is unable to?	☐	☐	☐	☐

Health related Services *continued*	Yes	No	Yes	No
D. Does the facility provide transportation for medical appointments? If so, is there a charge?	☐	☐	☐	☐
E. Does the facility have a plan to respond to emergency medical and dental needs?	☐	☐	☐	☐
F. Are staff trained in the provision of emergency first aid?	☐	☐	☐	☐
G. Will the facility arrange for home health care services if needed by the resident?	☐	☐	☐	☐
H. Will the facility provide or arrange for specialized therapies as needed?	☐	☐	☐	☐

5. Resident Bedrooms	Yes	No	Yes	No
A. Does the room to which the resident will be assigned appear to meet his/her needs?	☐	☐	☐	☐
B. Are rooms attractive, cheerful, clean, well-lit and well - ventilated?	☐	☐	☐	☐
C. Is there a bedside stand, reading light, and a chest of drawers for each resident?	☐	☐	☐	☐
D. Is closet space sufficient? Is storage space available?	☐	☐	☐	☐
E. Can residents use their own furnishings in their room?	☐	☐	☐	☐
F. Are provisions made for privacy?	☐	☐	☐	☐
G. Is there space for private visits in the home?	☐	☐	☐	☐

6. Bath and Shower Rooms	Yes	No	Yes	No
A. Are bathrooms conveniently located?	☐	☐	☐	☐
B. Do bathrooms appear to be clean, maintained and odor free?	☐	☐	☐	☐
C. Do bathrooms have hand grips or rails near toilets and bathing areas if needed by the residents?	☐	☐	☐	☐
D. Do bathrooms have showers or tubs? If not, ask to see a shower or tub room?	☐	☐	☐	☐
E. Are bathroom doors equipped with locks for privacy?	☐	☐	☐	☐
F. How many people share a bathroom?	☐	☐	☐	☐
G. When and how often do residents take baths/showers?	☐	☐	☐	☐

10. Kitchen Area	Yes	No	Yes	No
A. Is the kitchen clean, well lighted and well organized?	☐	☐	☐	☐
B. Are foods stored in a clean, dry area?	☐	☐	☐	☐
C. Do staff handle food in a safe, sanitary manner?	☐	☐	☐	☐
D. Can residents use the kitchen?	☐	☐	☐	☐

11. Dining Area	Yes	No	Yes	No
A. Is the dining area pleasant, comfortable and easily accessible?	☐	☐	☐	☐
B. Is it large enough to hold the majority of residents?	☐	☐	☐	☐
C. Is the atmosphere appear relaxing or rushed and chaotic?	☐	☐	☐	☐
D. Can residents choose where and with whom they will eat?	☐	☐	☐	☐
E. Are tables convenient for wheelchairs when needed?	☐	☐	☐	☐
F. Is the dining room used for other activities?	☐	☐	☐	☐

12. Menus and Food	Yes	No	Yes	No
Consider making arrangements to visit the facility during mealtime. Observe the manner in which the food is served as	☐	☐	☐	☐
A. Is the menu available? Has the home served the same meal that is listed on the menu?	☐	☐	☐	☐
B. Does the facility monitor nutritional needs and provide modified diets when needed?	☐	☐	☐	☐
C. Are hot foods served hot and cold foods served cold?	☐	☐	☐	☐
D. Are dishes and silverware used, or disposable plates and utensil?	☐	☐	☐	☐
E. Does the food appear appetizing? Does it smell appetizing?	☐	☐	☐	☐
F. Do meals appear nutritionally balanced?	☐	☐	☐	☐
G. Are fresh fruits and vegetables served in season?	☐	☐	☐	☐

7. Resident Living Areas Outside 0f Bedrooms	Yes	No	Yes	No
A. Does there appear to be sufficient living space outside of the bedrooms for the number of people living in the facility?	☐	☐	☐	☐
B. Does there appear to be sufficient space for visitors, conversation, TV watching and quiet reading?	☐	☐	☐	☐
C. Are living areas clean, comfortably furnished and generally pleasant?	☐	☐	☐	☐
D. Are separate smoking and non-smoking areas available?	☐	☐	☐	☐

8. Leisure Time Activity	Yes	No	Yes	No
A. Are Activity calendars posted? If not, ask for a schedule of daily activities and upcoming events and ask if a calendar of activities is available to residents.	☐	☐	☐	☐
B. Do activities include a variety of interest?	☐	☐	☐	☐
C. Are planned activities appropriate for the age and abilities of the residents?	☐	☐	☐	☐
D. How often are there planned outings?	☐	☐	☐	☐
E. Do residents participate in planning activities?	☐	☐	☐	☐
F. Are residents encouraged to participate in community activities?	☐	☐	☐	☐
G. Does the facility provide transportation to community activities? Is there a charge?	☐	☐	☐	☐
H. Are arrangements made for residents to attend religious services and to practice their beliefs?	☐	☐	☐	☐

9. Personal Care	Yes	No	Yes	No
A. Does the facility provide help with bathing, getting in and out of bed, care for hair and teeth, dressing, exercise, and other personal care needs if the residents require it?	☐	☐	☐	☐
B. Does the facility teach personal care activities to improve independent functioning such as feeding, grooming, and dressing if needed?	☐	☐	☐	☐
C. Does the facility assist residents to adjust to their disabilities?	☐	☐	☐	☐

Menus and Food continued	Yes	No	Yes	No
H. Do residents appear to be enjoying their meals or do many leave large portions of the food untouched?	☐	☐	☐	☐
I. Do residents appear to have enough to eat?	☐	☐	☐	☐
J. Is food served family style or are portions sizes determined by staff?	☐	☐	☐	☐
K. Are second helpings available?	☐	☐	☐	☐
L. Are residents able to have snack foods and/soft drinks in their bedrooms?	☐	☐	☐	☐
M. What provisions are made for residents who are ill and cannot eat in the dining room?	☐	☐	☐	☐
N. Who plans the meals?	☐	☐	☐	☐

13. Written Documents Available to Residents	Yes	No	Yes	No
Ask to see the following documents and review them carefully before making your placement decision:	☐	☐	☐	☐
A. Program Statement. Do the program and services appear to be appropriate to meet your needs?	☐	☐	☐	☐
B. Admissions Agreement: Does it clearly specify the following:	☐	☐	☐	☐
1. Provided services included in monthly rates?	☐	☐	☐	☐
2. Daily or monthly rate?	☐	☐	☐	☐
3. Additional charges for services not covered by that rate?	☐	☐	☐	☐
4. Thirty-day notice for a change in the rate of services?	☐	☐	☐	☐
5. When payment is to be made?	☐	☐	☐	☐
6. Is the refund policy clearly stated?	☐	☐	☐	☐
C. Does the facility have a resident's bill of rights and complaint procedure? Review these documents carefully and ask if the facility has had any complaints in the last year. If so, were they resolved?	☐	☐	☐	☐

14. Miscellaneous	Yes	No	Yes	No
A. If the CBRF is large (21 or more beds), does the facility have a staff social worker? What duties does he /she perform?	☐	☐	☐	☐
B. If the CBRF is large (21 or more beds), are podiatry and dental services available?	☐	☐	☐	☐
C. Are residents encouraged to use beauty and barber shop services in the community?	☐	☐	☐	☐
D. Are young children permitted to visit in the home?	☐	☐	☐	☐
E. Is alcohol permitted in the home?	☐	☐	☐	☐
F. Are reading materials and newspapers available?	☐	☐	☐	☐
G. Is there an active volunteer program?	☐	☐	☐	☐
H. What arrangements does the home have for personal laundry?	☐	☐	☐	☐
I. What arrangements are made for residents to purchase personal items like toothpaste, shampoo and razors?	☐	☐	☐	☐

NOTES:

CBRF 1:_____

_____

_____

_____

CBRF 2:_____

_____

_____

_____

_____

_____

Resources

State Licensure/Complaints:

Division of Quality Assurance
P.O. Box 2969, Madison WI 53701-2969
(608) 266-8481; TDD# (608) 266-7376

Responsible for monitoring different types of health and community care providers, including Nursing Homes, Hospitals, and Home Health Agencies. Also does on-site surveys, complaint investigations, and enforcement. The Southeastern Regional office represents Jefferson County.

State Bureau of Aging and Disability Resources:

Bureau of Aging and Disability Resources
1 W. Wilson St., Room 450,
Madison WI 53703(608) 266-2536

Responsible for implementing Title III of the Older Americans Act, oversees a county aging network, and promotes public policies to help older people.

State Licensure/Complaints:

Medicaid Fraud Control Unit
Department of Justice
P.O. Box 7857, Madison WI 53707
(608) 266-9222

Wisconsin Department of Justice that investigates allegations of Medicaid fraud and abuse.

Vision and Mission of the ADRC

The Aging & Disability Center's vision is to provide information and assistance to our diverse community where the elderly and people with disabilities are respected, healthy and productive.

Our mission is to help people achieve their goals by providing them with comprehensive information so they can make informed decisions and advocacy support to ensure that they remain in charge of their lives.

The ADRC honors choice, dignity and maximizes independence.

Long Care Ombudsman:

Board on Aging and Long-Term Care
1402 Pankratz St. Ste. 111, Madison WI 53704
Toll Free: 1 (800) 815-0015 boaltc@state.wi.us

Responds to complaints, investigates and resolves problems of residents or recipients of long term care such as care in nursing homes, CBRF's and managed long term care programs.

Disability Rights

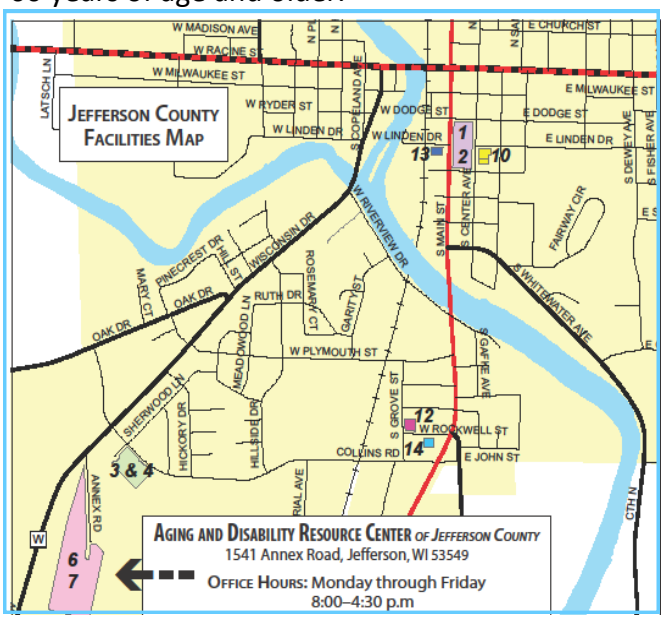
Disability Rights Wisconsin
131 W. Wilson St, Ste. 700, Madison WI 53703
(608)267-0214 (Madison)
(800) 928-8778 (Toll Free Madison)

Designated protection and advocacy agency for people (18–59 years of age) with developmental and physical disabilities and mental health.

Elder Rights

(608) 224-0606
Toll Free: 1-(800) 488-2596

Designated protection and advocacy for people 60 years of age and older.



Information in this Assisted Living Options Book is subject to change without notice, please check with the ADRC for the most recent updates.

June 2016